



May 26, 2020

Fox Dentistry Covid-19 Health and Safety

To Our Valued Patients,

We want to assure you that our office has always put your safety and the safety of our team first and foremost. We are committed to maintaining the highest level of infection control and sterilization practices in our office. We follow all the guidelines for infection control, prevention and sterilization protocols from the Center for Disease Control and Prevention (CDC), the Occupational Safety and Health Administration (OSHA), the federal and state public health regulations, as well as our state dental board regulations. The things we have always done and continue to do every day to make our practice a place for safe dental care include the following:

- Wear gloves, face masks, protective eye wear or face shield, and protective gowns
- Perform hand hygiene before and after your treatment
- Thoroughly clean and disinfect our treatment rooms prior to each patient visit
- Clean and heat sterilize all reusable instruments and other items after each use
- Perform daily and weekly testing of our sterilizer to assure proper functioning and safety
- Treat our dental unit waterlines to ensure it is as safe as drinking water
- Screen our patients for respiratory symptoms or illness and reappoint when needed
- We have high volume suction in all our treatment rooms to reduce aerosols.
- All surfaces in the treatment rooms are thoroughly cleaned and disinfected before and after each patient.
- Use disposable barriers and single use items whenever possible.
- We have always used an EPA approved tuberculocidal disinfectant that will not only inactivate coronaviruses but also more resistant respiratory pathogens such as influenza and rhinoviruses. Coronaviruses have a lipid envelope so they can be inactivated even by low level chemical agents. The high-level disinfectant we use kills and inactivates a broad range of potential pathogens.

We have always been committed to providing these important infection control and safety measures to ensure a safe and comfortable visit for all. Some of the additional measures we are implementing due to this unprecedented situation will further augment our standard protective and preventive measures. These additional measures include the following:

- We have HEPA air purifiers in each of the treatment rooms as well as in the reception area.
- We have installed high efficiency Merv 13 air filters in our air circulation system.
- The restroom is cleaned and disinfected after each use
- Our reception area is cleaned and disinfected multiple times throughout the day.

- You may notice our reception area being a little bare as we have removed magazines, toys and pamphlets from this area to assist in our infection control practices.
- We are limiting the number of people in the office to support social distancing.
- We will be implementing some new arrival procedures by asking patients to call from their vehicles when they arrive to check-in, and we will let you know the next steps. In order to limit the number of patients in the office, we may ask you to wait in your car until your treatment room is ready.
- We ask that everyone bring their own mask to wear when arriving at the office as this follows the social distancing county and state protocols.
- We will be screening patients over the phone when we confirm your appointment as well as when you arrive at our office which will include health screening questions and taking of patient temperatures with a touchless thermometer.
- At this time, we are asking family members and visitors to wait in their vehicles during your visit as we will only be able to have the patient in the office. If our patient is a minor, the patient's guardian may accompany them.
- We will have hand sanitizing stations as well as hand washing available for patients to use upon arrival, during their visit and at the end of the visit.
- We will also be using pre-procedural mouth rinses at all visits.

We are committed to keeping you safe and protected. We want you to know that we have been working very hard to ensure that you and our team are safe, and we will continue to do so every day. Please feel free to contact us with any questions or concerns you may have. We look forward to working together with you to achieve optimal dental health.

Sincerely,

A handwritten signature in black ink, appearing to read "Guy L. Fox". The signature is stylized with a large, sweeping initial "G" and "F".

Guy L Fox, DDS

A handwritten signature in black ink, appearing to read "Amy L. Fox". The signature is stylized with a large, sweeping initial "A" and "F".

Amy L Fox, DDS